

BUCKSHAW VILLAGE SURGERY

Minutes Of the PPG Meeting held on 5th March 2019

Present: Brian Hann, Craig Lee, Margaret Horan, Andy Humphreys, Heather and John Heaton, Janet Nash.

Apologies: Dr. Muttu, Ann Matthews

Blood Clinics: Craig informed us that he had written to Lancashire Care to ask why we could not hold Phlebotomy (blood clinics) at Buckshaw. They had written back to say that no provision had ever been made for this to happen when the surgery came into being.

PPG Posters: There is now one of these posters up on the noticeboard at the surgery so should not be removed.

Texts: Craig is to ask if another text could be sent to all patients to ask if anyone would be willing to join the PPG. We had received details of a couple of people who were interested in joining us but unfortunately they had not been able to attend this meeting.

It was also stated that we contact Mr. Razza and Julia Berry from Eaves Lane to ask them to come to and join us for our Meetings. Janet is to contact these people.

Prescription Ordering Direct: Brian had met with Lancashire Commissioning Support Unit (CSU) to discuss this service. People within the area were automatically put on EMIS ordering. The follow up meeting and the timeline for action has been delayed but hopefully will come into use shortly.

Online PPG's: Craig stated that PPGs are being urged to do online PPG meetings. Craig also said that we have a PPG at the Croston surgery.

Nurse Practitioners: Appointments with Nurse Practitioners were taken off line a while ago but they are now being brought back on line.

Staffing: Craig reported that we have now taken on two paramedics to join the staff at the surgery.

Next Meeting: Tuesday 7th May 2019 at 5.30 pm at Buckshaw Village Surgery. Janet is to contact all our surgeries to ask If they would like to send someone.