

## ***BUCKSHAW VILLAGE SURGERY***

### ***Minutes of Patient Participation Group meeting held on Tuesday 7<sup>th</sup> May 2019***

Present: Mark Barrow, Heather and John Heaton, Margaret Horan, Ann Matthews, Craig Lee, Dr. N, Muttu, Janet Nash, Ged Palmer.

Janet welcomed everyone to the meeting and also welcomed two new members, Mark and Ged and thanked them for joining us.

Minutes of the last meeting were agreed.

Blood Clinic: A couple of people had written to the authorities regarding providing a facility at Buckshaw. They had had an automated response but no proper response. We will continue to try and push for this with Chorley and South Ribble CCG.: We provide a service for the warfarin patients but not for the general patients and there is a need and a demand for the blood clinics to be provided at the Buckshaw surgery. Dr. Muttu stated that in the future there may be a group looking at the blood services and it is hoped that we may be able to provide this service in the future.

Central Lancashire Primary Care Limited. Dr. Muttu stated that we have formed a group of up to 400,000 patients across both Preston and Chorley CCG and combines all GP practices within the area with the exception of one surgery. Dr. Muttu reported that this group should work well and for the benefits of the patients. Hopefully things will improve in the future. It is hoped to provide more 'in house' services.

New Members: These are now up at each surgery so hopefully these will generate more new members. Craig stated that all patients had received a text about this but members stated that they had not received one. Craig was going to check up on this matter.

Prescription Ordering: Members stated that there are problems ordering prescriptions from the chemists at Buckshaw Village. Some chemists have stopped delivering. It was suggested that perhaps the PPG send a letter to Rowlands Pharmacy on Main Street in the village regarding this matter and ask why they are no longer delivering prescriptions. It was suggested that perhaps they also write to Rowlands on Wigan Road at Euxton and also send a copy of their Head office.

Prescription Ordering Direct (POD) – CCG has now gone back on their initial idea - we were being used as guinea pigs for this service and several points were raised about this. We are awaiting for CSU to come back to us with a new specification,

Lostock Hall Village Surgery: We now have Lostock Hall Village Surgery under our umbrella - and this became official on 26<sup>th</sup> April. We already owned Medicare at Lostock Hall. Acquisition of this latest surgery makes it 6 surgeries that we have with a total of approx.. 24,000 patients within the group. We work with all the surgeries within the Leyland area to provide late night openings and weekend workings.

Staffing: Dr. Muttu stated that we have paramedics employed at the surgery and it is hoped to take on more nurse practitioners.

Well Man/Woman Clinic: The question was asked as to whether we offer this facility. Dr. Muttu stated that we offer this service. It is for men/women 40 to 75 years of age . Patients are invited to attend every three years for an MOT type appointment. Craig stated that letters are sent out to patients.

Euxton Hall: Craig mentioned that he had been contacted by Beverley McAuley of Euxton Hospital to discuss about the possibility of her arranging events for members of our surgery where a specialist came to discuss various matters. Discussion took place as to what topics could be suitable. Janet is to contact Beverley to arrange a preliminary meeting to discuss this.

Next meeting: Tuesday 9<sup>th</sup> July 2019 at 5.30 p.m. at Buckshaw Village