



Adlington
Medical Centre



EAVES LANE
SURGERY



Mission Statement

We are committed to maintaining and enhancing our good reputation for being a caring and innovative practice.

We undertake to:

Treat you with respect and courtesy at all times.

Provide you with advice and treatment in a timely manner.

Help you make decisions about your health by treating you as an equal.

Discuss treatment options with you and refer you to other experts when necessary.

Act as your advocate and guide through health and social services.

Maintain confidentiality at all times and keep health records secure.

Keep up to date with developments in health care by continuing to learn.

In return we ask you to:

Keep your appointment, or let us know as soon as possible if you can't attend.

Only use the out-of-hours services for urgent conditions which can't wait.

Be nice to our staff. They do their best for you.

Help us to help you in your care.